

TO: Niles IntelliControl ICS Dealers and Sales Reps

FROM: Niles Technical Support

DATE: November 27, 2006

RE: Windows Firewall Exceptions and IntelliFile3

In order to insure error free communication between your computer and the GXR2 Multizone receiver it is necessary to either disable your Windows firewall or list the IntelliFile3 programming software and firmware update software as exceptions in your firewall software. Many Niles ICS dealers have expressed concerns about disabling their firewalls so we are providing the following instructions on how to enter your software in the exceptions list:

- 1) Go to **Start** menu and select **Control Panel**.
- 2) Open the **Security Center**.
- 3) Click on **Windows Firewall**. The "Windows Firewall" window will appear.
- 4) Click on the **Exceptions** tab on the "Windows Firewall" window.
- 5) Click on the **Add Program** button. The "Add a Program" window will appear.
- 6) On the "Add a Program" window click the **Browse** Button. The "Browse" window will appear.
- 7) In the "Browse" window navigate to the IntelliFile3 folder and open this folder.
Note: With a typical installation, the IntelliFile3 folder will be located at, C:\IntelliFile3.
- 8) Select (single click) the "FirmwareUpdate.exe" file so that this file is highlighted.
- 9) Next, Click the **Open** button on the "Browse" window.
- 10) Now, you will be returned to the "Add a Program" window. In the Path field you should see the path to the FirmwareUpdate.exe program.
- 11) In "Add a Program" window click the **OK** button. This will add the FirmwareUpdate.exe program to the list of "Programs and Services" on the "Windows Firewall" window.
- 12) Repeat steps 6 through 11 for the "IntelliFile3.exe" program.
- 13) Finally, click the **OK** button on the "Windows Firewall" window, then close the "Windows Security Center" window.

Should you have any questions, please feel free to contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm Eastern Time, Monday through Friday.