

TO: Niles IntelliControl ICS Dealers and Sales Reps

FROM: Niles Technical Support

DATE: February 13, 2007

RE: RS232G Update

With the release of the RS232G gateway many Niles ICS dealers are using the GXR2 as a subsystem of a larger home automation control system, such as AMX. The RS232G ships with its internal EEPROM pre-configured for source control (i.e. Escient, Request or Lutron). In order to insure reliable, consistent operation as a control gateway we are recommending you perform the following configuration steps as part of your firmware update procedure:

1. Perform a firmware update to change the RS232G to another device, for example, REQUEST interface. This will erase the EEPROM settings in RS232G.
2. Perform a second firmware update to change the RS232G back to EXTERNAL CONTROL. This will again erase the EEPROM settings in RS232G and configure it for the proper EEPROM settings for EXTERNAL CONTROL.

After completing the second update proceed with system programming and configuration.

Should you have any questions, please feel free to contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm Eastern Time, Monday - Friday.