



Niles Technical Bulletin

To: All Niles Dealers and Representatives
From: The Technical Support Department
Date: 8/14/05
Re: Archiving Programs Before Servicing Niles Products

Whenever sending any programmable Niles product to the service center to be repaired or updated, it is essential that you save a copy of the program configuration before shipping the product. This applies to the Niles IntelliControl Main System Unit, IntelliPad, A4.6Ci Multi-Zone Preamplifier, and Multi-Zone Receivers such as the ZR-4630 and ZR-8630AV.

Due to thorough test procedures that include diagnostic programs, the Niles Service Center cannot guarantee that the programming in these products will be retained after being serviced. If you are not sure of how to save the program configuration of any Niles product please contact your sales representative or Niles Technical Support.

You can contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm Eastern Time, Monday through Friday.