



Date: January 31, 2002
To: All Niles Dealers and Representatives
From: The Technical Support Department
Subject: Intellifile II USB/ Serial Adaptor

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To: All Sales Reps and Dealers
From: John Hamilton, Technical Support Dept. Mgr.

It has come to the attention of the Technical Support Department that many new laptop computers are being manufactured without serial ports. They are incorporating USB ports as the sole method of interfacing external devices to the laptop. Since the Intellifile II computer interface uses a serial (DB9) connector as its port you will need to obtain a USB to serial adaptor in order to use the Intellifile II with these new laptops.

With the assistance of our Engineering department, the Technical Support Department purchased and tested a number of different USB to serial adaptors in order to determine which model would provide the most consistent and reliable operation. We tested these adaptors on all currently available Windows platforms (95, 98, 95SE, ME, XP, NT, 2000) and found that the **Keyspan USA-19QW** high speed USB to serial adaptor is the only model tested that worked on all platforms. Therefore, we are recommending the Keyspan adaptor and suggesting that you check their website (<http://www.keyspan.com>) for the most current drivers before installing the drivers supplied with the unit. This will ensure that you are using the most up to date drivers available.

Conversely, we are **not** recommending the Belkin F5U103 adaptor since it does not seem to operate reliably on either Windows 2000 or XP.

Should you have any questions concerning this bulletin please call Niles Technical Support at:
1-800-289-4434

Thank you for your continued support,
John Hamilton
Technical Support Manager