

TO: Niles ICS Dealers and Reps

FROM: Niles Technical Support

DATE: 06/29/2006

RE: GXR2 Speaker Connectors

It has come to our attention a small number of dealers have experienced what appears to be defective speaker connectors on the ICS GXR2 MultiZone receiver. The speaker connectors used on the GXR2 employ a two piece design. If you inadvertently attempt to open the connector the wrong way the connector mechanism can be pried out of its retaining clip. To clarify the correct method of using the speaker connector Niles has created a brief QuickTime video clip demonstrating how to properly open the connector, insert speaker wire and then close the connector. This video clip is available for viewing at the Niles Technical Support website:

<http://www.nilesaudio.com/techsupport>

Should you have any questions, please feel free to contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm Eastern Time, Monday through Friday.