



**TO: Niles IntelliControl ICS Dealers and Sales Reps**

**FROM: Niles Technical Support**

**DATE: March 9, 2007**

**RE: GXR2 Firmware Configuration**

Since the introduction of the Niles ICS Multizone system the GXR2 has gone through several firmware revisions to improve its performance and functionality. When installing and configuring an ICS system consisting of *multiple* GXR2 receivers it is important that all of the units have the same firmware version prior to programming. To insure a trouble free installation Niles Tech Support strongly recommends you adhere to the following steps prior to any programming:

1. Check the Niles website for the latest revision of the IntelliFle3 software. Download the latest revision and update your software, if necessary.
2. Connect your computer to each GXR2 *individually* and update its firmware to the latest version.
3. After all GXR2 units have been updated connect them in the appropriate Master/ Slave configuration and proceed with system programming.

Following these simple steps will insure firmware compatibility between GXR2 units and facilitate installation and programming.

Should you have any questions, please feel free to contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm Eastern Time, Monday - Friday.