



Date: Tuesday, July 02, 2002
To: Niles Dealers and Sales Reps
From: John Hamilton
Subject: Escient Product Compatibility

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Escient has recently released two new products, the Fireball and the Tunebase 200. Testing at Niles has determined that the IR codes for these two models are not compatible with our Multizone systems (ZR-4630 and A4.6Ci). The Escient PowerPlay, however, is compatible with Niles Multizone Systems.

Both Niles and Escient are currently working together to provide a solution for this incompatibility. We will provide an immediate update to this compatibility issue the moment a solution has been approved.

Should you have any questions please feel free to contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm eastern, Monday through Friday .

Thank you for your continued support,
John Hamilton
Technical Support Manager
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