

TO: Niles IntelliControl ICS Dealers and Sales Reps

FROM: Niles Technical Support

DATE: July 13, 2006

RE: Proper Computer Configuration for IntelliFile3 Programming

Technical Support has received numerous inquiries from both dealers and reps concerning proper configuration of computers to facilitate expeditious programming of an IntelliControl ICS system via the IntelliFile3 software. We have assembled a checklist of items that should be addressed on your computer to insure clean, reliable communication between the GXR2 MultiZone Receiver and the IntelliFile3 software.

1. Disable your wireless network, if activated.
2. Disable your anti-virus software, if running.
3. Disable your firewall OR add the IntelliFile3 software and Firmware Update to your firewall exceptions list.
4. Enable DHCP in your TCP/IP settings if it has been disabled.
5. Use AC power when programming with a laptop. The IntelliFile3 capture station is powered through the USB port of the laptop and will cause the battery to drain at an accelerated rate.
6. Ensure that any alternate network configurations are disabled.
7. Disable any type of internet messaging programs (i.e. AOL Instant Messenger).
8. Some laptops will automatically disable the network card when they operate on battery power. This is done to conserve battery life. Disable this feature in the power settings window.
9. IntelliFile 3 capture station is connected to laptop and yellow "ready" light is on.

Following the above guidelines will minimize communication errors and your programming time.

Should you have any questions, please feel free to contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm Eastern Time, Monday through Friday.