



Date: 7/16/04
To: All Niles Dealers and Representatives
From: The Technical Support Department
Subject: Niles A4.6Ci Master/Slave Configuration
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Please be advised of a potential Keypad/Software incompatibility when installing two or more A4.6Ci MultiZone Preamplifiers that are linked together to create a twelve or eighteen zone system. Keypads affected by this issue are the Solo™ and Select™ Master Keypads as well as the IR versions of the same.

To ensure proper operation of a multiple A4.6Ci system, a keypad software modification is required. Dealers should clearly note on their purchase order that the components being ordered will be used in a multiple preamplifier system. This will alert Niles to fill the order with keypads that have been programmed for that purpose.

Niles will replace existing keypad stock for dealers wishing to install a multiple preamplifier system using keypads already in inventory.

Should you have any questions, please feel free to contact Niles Technical Support at 1-(800) 289-4434 between the hours of 8am and 7pm Eastern Time, Monday through Friday.