

TO: Niles IntelliControl ICS Dealers and Sales Reps

FROM: Niles Technical Support

DATE: November 13, 2008

RE: Niles ICS DMS4 Digital Music Server Firmware Update

Niles Audio is pleased to announce that a firmware update for the DMS4 Digital Music Server is now available. This latest build version is 3.0.1234.0. Please follow the directions outlined below to insure the DMS4 is properly updated to this latest build. This new firmware build addresses an incompatibility with the DMS4 browser interface and the latest build of Adobe Flash player.

*****IMPORTANT*****

The DMS4 *MUST* have an active internet connection in order for the firmware update to be successful.

Should you have any questions, please feel free to contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm Eastern Time, Monday - Friday.

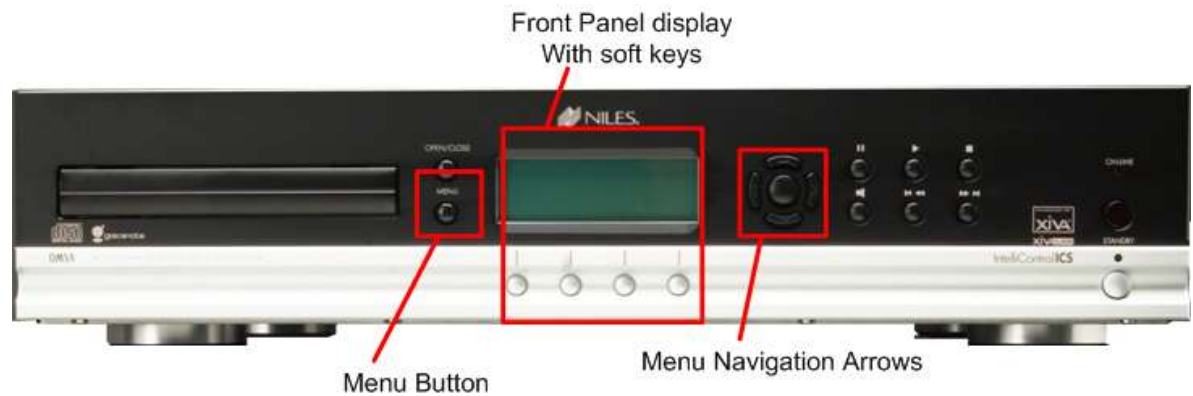
Sincerely,
John Hamilton
Manager, Niles Technical Support

*****IMPORTANT*****

**Are you running the latest build of IntelliFile3?
You should have build 138 on your laptop
Download it now at:**

http://www.intellicontrol.com/techsupport/intellifile3_updateDetails.htm

Front panel of DMS4



To update firmware of DMS4 from the front panel

- 1) With DMS4 powered on, Press Menu button



- 2) Press Set-up soft key



- 3) Press Up Arrow once to Online update



- 4) Press Select soft key



- 5) Press OK soft key to start the Update



- 6) Press OK soft key to start the update process



- 7) Front Panel display shows update is downloading



- 8) Front Panel display indicates Update is complete and the DMS4 will restart by powering off then back on



- 9) DMS4 has restarted and is now ready to use

