



TO: Niles IntelliControl ICS Dealers and Sales Reps

FROM: Niles Technical Support

DATE: December 13, 2006

RE: Support for Outside RS232 Control of ICS

With the recent release of document number LT00243A: "RS232 Protocol for Niles IntelliControl ICS", Technical Support wants to clarify our position on how this document is intended to be used and the level of support that will be provided.

Document LT00243A provides dealers with the necessary information to operate and control the IntelliControl ICS Multizone system as a subsystem of a larger, whole house automation system (i.e. AMX, Crestron, HAI, etc.). This document is intended for use by experienced, knowledgeable designers and programmers as a systems integration tool. Since the use of this document is system specific, as it pertains to the dealer's design, Niles Audio does not offer technical support as it applies to the use of this document in relation to third party control systems and the writing of RS232 control.

Should you have any questions, please feel free to contact Niles Technical Support at 1-800-289-4434 between the hours of 8am and 7pm Eastern Time, Monday through Friday.